



958 W. Monroe St.
Jackson, MI 49202
517-787-2220
www.southcentralcu.org

At South Central Credit Union, the safety and well-being of our members and employees is our highest priority. To limit the possible exposure of COVID-19 (Coronavirus) and to ensure continued operations, we have decided to limit transactions in South Central Credit Union's lobby to appointment only. Current and potential members will be able to schedule appointments for selected services Monday through Friday from 9am-5pm. All teller transactions will remain in our DRIVE THRU ONLY.

Remote tools that provide 24/7 access will remain open. We encourage you to access accounts from home by using our remote tools:

- **Mobile App** – Allows you deposit checks, pay bills, transfer money, check balances
- **Online Banking** – pay bills, transfer money, check balances
- **24-Hour Telephone Banking** – Allows you to transfer money, check balances and verify cleared checks and deposits
- **ATMs** – Allows you to withdraw cash, deposit checks and check balances

If you need help using or enrolling in any of these remote tools, please call 517-787-2220.

Branch Appointment Services

- Account Openings
- IRA Transactions
- Loan Closings
- Notary
- Removing/Adding an owner from an account
- Coin Exchange

To keep both employees and members safe, we will be taking the following precautions:

- A short COVID screening form will be required to be completed upon scheduling appointments.
- Both members and employees will be required to wear masks. It may be asked that you temporarily remove the mask to verify identity.
- Please do not bring children or nonessential individuals to your appointment.
- Respect social distancing by remaining 6 ft apart from one another in the lobby.
- Germ shields have been installed in every closing room.
- Public restrooms and water coolers will remain temporarily closed.
- Please be patient. We are trying to provide a safe environment for our employees and members.

If you need to make an appointment, please call 517-787-2220. Remember you can apply online for loans at www.southcentralcu.org.

Drive Thru Hours:

Monday – Thursday, 9:00 a.m. – 5:30 p.m.

Friday, 9:00 a.m. – 6:00 p.m.

Saturday, 9:00 a.m. – 1 p.m.

Lobby hours by appointment only

Monday – Friday, 9:00 a.m. – 5:00 p.m.

The South Central Credit Union team is here for you! Please call us with any questions, we are happy to help.
